

Ramsay Cairns

Cairns Private Hospital & Cairns Day Surgery Newsletter

Issue 1
Autumn 2009

From the CEO's Desk



I'd like to welcome you to this first edition of the 'Ramsay Cairns' newsletter which covers our Ramsay Health Care facilities here in Cairns.

We intend to publish this newsletter 3 to 4

times a year for distribution primarily to GPs, Specialists and all other interested health care professionals.

Through this newsletter we hope to provide you with information pertaining to:

- Developments and projects we are undertaking
- Community initiatives
- New specialists
- Education opportunities
- Other general information of interest.

We hope that you will find this newsletter informative and maybe even helpful!

Please contact us via (searlerebecca@ramsayhealth.com.au) if there are any particular regular items of information you would like included in future editions or for any one-off articles you believe will suit this forum.

Best wishes,



Mark Page
Chief Executive Officer

Cairns Private Receives a Facelift

In 2008 Cairns Private Hospital commenced a major two stage refurbishment program.

Stage 1 included refurbishment of various common areas including the foyer, various hallways and the creation of visitor areas on each floor which includes lounges and coffee making facilities.

Stage 2 works involve the total refurbishment of more than 30 of our single rooms and the development of entirely new ensuite facilities for each room. We have incorporated a lovely and warm dark wood decor for all rooms as well as greatly improved lighting, air conditioning and flat screen TVs.

Despite some noise and disruption during these building works, our patients, staff and Doctors have all been very tolerant, we thank them for this and believe that the final outcome for our 33 'new' single rooms was well worth it!



Cairns Day Surgery part of the Ramsay Health Care Family

As you may already be aware, from 1st November 2007 Cairns Day Surgery (CDS) has come under the ownership of Ramsay Health Care.

Over the past 14 months since this acquisition we have seen significant benefits arising from CDS and Cairns Private Hospital (CPH) working together. This has included staff swapping temporarily and permanently between the two sites and providing Surgeons with additional operating theatre time to help to meet ever-increasing demand.

In the coming months further initiatives which we believe will serve to enhance CDS from an already great facility to an even better one will be undertaken. These include:

- Upgrading the IT systems
- Purchasing vital capital equipment
- Bringing CDS into line with Ramsay's broad and excellent clinic governance and risk management framework, policies and processes



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CAIRNS
DAY SURGERY

New Structure at CDS

Recently we undertook a restructure at Cairns Day Surgery to ensure that the management structure was aligned to our major goals of the provision of excellent care and patient outcomes.

As such, Sally White (RN) was appointed to the position of Clinical Services Manager at Cairns Day Surgery. Sally has overall responsibility for the day to day management of CDS.

Further to Sally's appointment we have also appointed a range of Level 2 RNs to head up the teams across a range of specialties. We congratulate each of these new level 2's:

- Denise Garner - Anaesthetics

- Pauline Schoenemann – Facio Maxillary, Ortho & Dental
- Pam Carrette – IVF, Gynae, Plastics & Urology
- Heather Anderson - Ophthalmology
- Mary Orth (Level 3) – Admissions, CSSD, Endo & Infection Control

And finally, we have appointed a Front Officer Team Leader (Jo Lyle) who will manage the non clinical aspects of CDS to allow Sally and the Level 2 team to concentrate on matters clinical.

VMO Directory

We expect to have an updated version of the Ramsay Cairns VMO Directory out to all GPs some time in late March/April. Our web site www.cairnsph.com.au also contains an updated list of our specialists at Cairns Private.

Upcoming Education Events

The Annual North Queensland Cardiology Meeting 2009
Saturday 16th May 2009 at Peppers Palm Cove

Women's Health Education Evening (Obstetrics, Gynae & IVF)
Tentatively Tuesday Wednesday 22nd July

Community Support

Ramsay Cairns has over the past twelve months provided support to many worthwhile community events and fundraisers, these include:

- Major sponsor of the Cairns Legacy Bowls Tournament
 - Funds raised go to assisting the valuable work the Cairns Legacy Branch does to support War Widows
- Various fundraising drives for cancer research
- Sponsorship of a scholarship through the Far North Queensland Youth Assistance Fund
 - This year our scholarship contribution will assist two local FNQ Medical students with costs associated with undertaking their studies.

Cairns Private Digs Deep

In response to the recent floods in North Queensland and the bushfires in Victoria, Cairns Private Hospital, in conjunction with campus neighbours Sullivan Nicolaides Pathology, Cairns Diagnostic Imaging and Medtek Medical Engineering held a major fundraising effort in February.

A generous \$4191.90 was raised and the hospital further topped this up to a neat \$4500 with 50% going to the Red Cross Victorian Bushfire Appeal and 50% to the North Queensland Flood Relief Appeal.

CEO Mark Page said the significant donations of \$650 from Medtek and its staff as well as \$500 from the rooms of Dr Natalie Kiesey-Calding should be recognised.

"I'd like to sincerely thank those who generously donated the many prizes for our monster raffle and silent auction. Additionally, thanks so much to all staff and doctors who contributed so generously to our fundraiser by baking cakes for our cake stall, donating money & prizes or simply coming down and joining us for the BBQ lunch" Mark said.

Jan Defferard, Karen Watts and Fiona Smith at Cairns Private Hospital's fundraiser, which raised more than \$4000. Photo courtesy Cairns Post.



Experience Counts

QFG Cairns is a fulltime, fully equipped and accredited IVF and infertility clinic located in the Cairns Medical Specialist Centre and has been operating in Cairns since 2002. Gynaecologist, Dr Robert Miller and his team of nurses, embryologist and psychologist now help more than 300 women in Cairns each year to undergo IVF treatments. They also assist many other couples in the Far North who need other types of help or advice in order to conceive such as ovulation monitoring and inductions, artificial inseminations, gynaecological investigations, lifestyle advice and counselling. QFG Cairns has an experienced local team, which ensures that women do not need to travel to Brisbane or Sydney for infertility investigations and treatment.

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